

6 February 2004

Ms Sally Garden
DIB
205 Elgar Road
SURREY HILLS VIC 3127

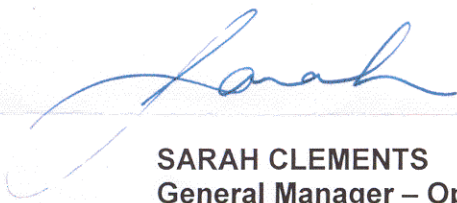
Dear Sally

Australian Open 2004 was another resounding success both on and off the court with over half a million visitors through the gates for the fifth successive year, with the final total of 521,691, the second highest attendance figure ever recorded.

On behalf of the Operations team, I would like to thank you for your unique contribution to what is regarded as the smoothest tournament ever operationally. DIB's involvement and your personal commitment to our needs is sincerely appreciated.

To refresh ourselves in preparation for a very big Centenary year, our offices will be closed from Thursday 12 through to Friday 20 February. We look forward to contacting you on our return to arrange a more thorough de-brief.

Kind regards



SARAH CLEMENTS
General Manager – Operations

